

UNDERSTANDING PROGRESS NOTES FROM YOUR PROVIDER AND TEST RESULTS IN MYCHOP

Your child's care is our top priority.

We want to share some important information about some changes you will see in MyCHOP.

PROGRESS NOTES

Your MyCHOP account now includes notes from some of your health care providers called "progress notes." We, your CHOP providers, believe in making health care more transparent and so invite you to read our notes written to describe your child's health. Please do keep in mind, these notes are written by providers and nurses for the primary purpose of communicating with each other about your child's health. You will be able to see most notes. Notes containing very sensitive types of information, such as HIV status or when a patient requests that information be kept private, will NOT be shared. You are an important part of your child's team. Please feel free to share any questions or concerns you have about your child's visit and/or medical note.

What will be in the note?

The note may have:

- The reason for the visit.
- Your child's weight, height, blood pressure and what the provider found when examining your child.
- Results from things like blood tests or Xrays
- Your child's diagnosis and an outline of the next steps

The note may have abbreviations or medical words. Here are some of the most common medical abbreviations that you will see in your child's notes:

Rx = treatment	Pt = patient	HPI = history of presenting illness
Sx = symptoms	BP = blood pressure	Hx = history
PRN = as needed	Dx = diagnosis	% = complains of

What can I do with the note?

You can download it, print it for your records, and share with other providers. All CHOP providers are able to see the notes in the computer system.

What if I see something in the note that I think is wrong or missing?

If you think that there is a mistake that could immediately affect your child's care, contact your provider's office and tell them about your concern. Types of errors can include:

- **Typing mistakes:** Please know that most typos do not need to be changed. For example, if "heart" is typed as "hart", it probably does not need to be corrected since your child is safe.
- **Child's name:** Tell us if your child's name is not correct. The name needs to be correct so that we can identify your child accurately and share records among different providers.

- **Address/Phone Number:** Please make sure these are correct so that we can contact you when needed.
- **Diagnosis/Treatment:** For example, if the note says that your child has a broken right arm instead of a broken left arm, this should be changed.

To request that your child's medical record be reviewed and corrected, please contact your provider's office.